

PROFILE

Results-driven professional with a diverse skill set in HTML, CSS, JavaScript, Python, and Microsoft Azure. Accomplished Business Intelligence Engineer skilled in data visualization, analytics, and technology solutions. Expertise in driving strategic decisions through comprehensive data analysis. Committed to continuous learning and making a tangible impact on organizational success.

EXPERIENCE

Business Intelligence Engineer, GovData Ltd, Warrington

May 2022 - Present

I was appointed to the role of BI Engineer after completing a Software Development Bootcamp with the Institute Of Coding. This role streamlined business processes increasing productivity straightaway with the visualisation of data through dashboards and report, this empowered the managers to make more efficient and effective decisions.

Initially, I was responsible for establishing our server and databases on Microsoft Azure, employing T-SQL to integrate diverse data sources effectively. I developed a data pipeline tailored to our business needs, enabling the generation of weekly reports via Python and the creation of insightful dashboards with Power BI.

- Identify data and analytics technology solutions to enhance business processes
 - Design, build, and implement successful data solutions, including data visualizations using PowerBI, DAX, and third-party software
 - Lead key technical and design discussions to drive optimal outcomes
 - Conduct ad-hoc business deep dive analysis and present findings to senior leadership
 - Collect, analyze, and share data to support strategic business decision-making
 - Data acquisition, cleansing, and visualisation
 - Prepare detailed specifications for program development and manage program design, coding, testing, and documentation
 - Develop and maintain data models for reporting and analytics
 - Design and develop automated solutions for recurring reporting and in-depth analysis
 - Spearhead the creation of business technology roadmaps

I have recently expanded my role as a BI Engineer, taking on additional responsibilities and contributing to the growth and success of the company. Along with my previous tasks, I have successfully completed the following:

- Conducted a comprehensive security and permissions audit, ensuring data integrity and compliance.
- Provided oversight and guidance to multiple departments, actively contributing to their operational efficiency and effectiveness.
- Acted as a key member of the Senior Leadership Team (SLT), collaborating closely with executives to shape strategic decisions and drive positive outcomes.
- Assumed the role of a shareholder, demonstrating a vested interest in the company's success and actively participating in decision-making processes.
- Took on the responsibility of project management for multiple crucial projects that are instrumental in shaping the company's future.
- Engaged in staff development initiatives, actively participating in training programs and sharing knowledge to foster the growth of colleagues.
- Underwent ongoing leadership and management training, including the pursuit of ILM Level 3 certification, to enhance my skills and contribute effectively to the organization's growth and success.

Through these expanded responsibilities and continuous professional development, I have demonstrated my commitment to driving the company forward and excelling in my role as a BI Engineer.

Customer Account Manager, GovData Ltd, Warrington

Feb 2021 - April 2022

- Maintained and expanded relationships with multiple clients
- Gained insight into customer's businesses and their industries
- Ensured customer satisfaction and problem resolution
- Led and managed bid teams, delivering projects on time and to high standards
- Provided aftercare support and ongoing training for clients

Additional Experience:

- Head of Production, North West Linen Services, Liverpool - December 2018 - Sept 2020
- Operations Manager, Parentapps, Liverpool - May 2017 – December 2018
- Director/Events Manager, Influential Events, Liverpool/London - January 2016 – February 2019 ● Exhibition Services Manager, D2i Systems, Liverpool - April 2016 – November 2016
- Events and Marketing Manager, UKFE Events and Marketing, Liverpool - April 2015 – January 2016 ● Restaurant Supervisor, Signature Living, Liverpool - January 2015 – March 2015
- Events Manager / Operations Executive, Mint Staffing Solutions, Manchester - November 2013 – December 2014
- Head Lifeguard and Swimming Instructor, Camp Emerson, USA - June 2013 to August 2013 ● Medical Laboratory Technician (Blood Sciences), Royal Liverpool University Hospital, Liverpool - October 2011 – June 2013

QUALIFICATIONS

- Microsoft DP-900
- Microsoft AZ-900
- Microsoft AI-900
- Microsoft SC-900
- Microsoft MTA: Introduction to Programming Using Python
- FreeCodeCamp Responsive Web Design Certification
- PCEP – Certified Entry-Level Python Programmer
- AgilePM Foundation
- ILM Level 3

SKILLS

Communication and Stakeholder Management, Continuous Improvement, Vendor Management, Project Management, Leadership, SQL, HTML, CSS, JavaScript, Python, PowerBI & DAX, Microsoft Azure, Microsoft Office, Adobe Suite, Lightburn, SketchUp

EDUCATION

- BTEC National Diploma, Medical Science, **Knowsley Community College** - Sept 2006 - July 2008
- Artificial Intelligence (Foundation Degree), **Manchester Metropolitan University** - Sept 2008 - July 2009
- Software Development Bootcamp supported by IoC, **Northumbria University** - October 2021 - March 2022

PERSONAL LINKS

LinkedIn - <https://www.linkedin.com/in/matt-haynes/>

Credly - https://www.credly.com/badges/2a20aa16-699e-40cc-b8f7-d97465ced804/public_url